# HELPFUL TIPS: SUBMITTING AND TRACKING YOUR ARESTIN® (minocycline HCl) Microspheres, 1 mg RX ACCESS™ PRESCRIPTION ONLINE

1. Your username and password for the ARESTIN Rx Access™ prescriber portal are different from your ArestinProfessional.com username and password.

▶ **ARESTIN Rx Access™ Submit & Track Tools**

- The ARESTIN Rx Access™ prescriber portal allows you to submit prescriptions for ARESTIN online, which requires protected health information for the patients you treat. For this reason, a higher level of security is required.

2. Printing a prescription submission requires that your pop-up blocker is turned off.
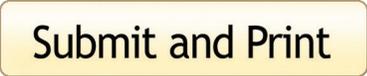
Submit and Print

- After you click the "Submit and Print" button, the prescription will automatically be sent to the ARESTIN Rx Access™ Coordinator for processing and a paper copy can only be printed if your pop-up blocker is turned off.

- Complete the prescription submission by securing the doctor's original signature on the printed form and return it via fax to the ARESTIN Rx Access™ Coordinator.

NOTE: Prescription processing will be delayed if the signed form is not faxed to the ARESTIN Rx Access™ Coordinator. If you are unable to print the form for signature after submitting, the prescription will still be received and there is no need to resubmit. The ARESTIN Rx Access™ Coordinator will provide further information via fax about how to proceed with and complete processing.

3. Refresh the prescription tracker every time you check on the status of a prescription. Click on the "Refresh" circular arrow button in the top right corner of the tracker window.

- Refreshing the prescription tracker will ensure that you are seeing the most up-to-date data. The tracker does not update automatically.

- Refreshing the tracker will also help you determine if an online prescription submission was successful and is in the system, as well as its processing status.

Sample dashboard is for illustration purposes only.

4. Prescriptions submitted by both Express and Standard Service, as well as online, will now be visible in the tracker. To complete the submission, please provide your final signature on the prescription form and fax it back to the ARESTIN Rx Access™ Coordinator. A benefit summary will be sent to you via fax within 24 hours of a complete submission.