



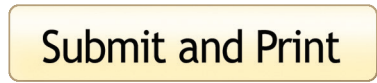
# HELPFUL TIPS: SUBMITTING AND TRACKING YOUR ARESTIN® RX ACCESS PRESCRIPTION ONLINE

## 1. Your username and password for the ARESTIN® Rx Access prescriber portal are different from your ArestinProfessional.com username and password.



- The [ARESTIN® Rx Access prescriber portal](#) allows you to submit prescriptions for ARESTIN® (minocycline HCl) Microspheres, 1 mg online, which requires protected health information for the patients you treat. For this reason, a higher level of security is required.

## 2. Printing a prescription submission requires that your pop-up blocker is turned off.



- After you click the "Submit and Print" button, the prescription will automatically be sent to the ARESTIN® Rx Access Coordinator for processing and a paper copy can only be printed if your pop-up blocker is turned **off**.
- Complete the prescription submission by securing the doctor's original signature on the printed form and return it via fax to the ARESTIN® Rx Access Coordinator.

**NOTE:** Prescription processing will be delayed if the signed form is not faxed to the ARESTIN® Rx Access Coordinator. If you are unable to print the form for signature after submitting, the prescription will still be received and there is no need to resubmit. The ARESTIN® Rx Access Coordinator will provide further information via fax about how to proceed and complete processing.

## 3. Refresh the prescription tracker every time you check on the status of a prescription. Click on the "Refresh" circular arrow button in the top right corner of the tracker window.



- Refreshing the prescription tracker will ensure that you are seeing the most up-to-date data. The tracker does not update automatically.
- Refreshing the tracker will also help you determine if an online prescription submission was successful and is in the system, as well as its processing status.

Sample dashboard is for illustration purposes only.

The screenshot shows the Arestin Rx Access Prescriber Portal interface. At the top, there are navigation links for Home, Setup, and Support. Below that, there's a 'Create New' section with a link to add new bar links. The main area is divided into two sections: 'APC Open Cases' and 'APC Closed Cases'. Both sections have a refresh button (circular arrow) in the top right corner. The 'APC Open Cases' section shows a table with 10 rows of data, including columns for Case #, Patient, Case Status Category, Status Description, Date Created, and Coverage Determination. The 'APC Closed Cases' section shows a table with 1 row of data, including columns for Prescriber #, Prescriber Name, Patient, Status Description, Coverage Determination, Date Created, Ship Date, and Withdrawal Date.

#	Prescriber #	Prescriber Name	Case #	Patient	Case Status Category	Status Description	Date Created	Coverage Determination
1	100001	Jane Smith	22629	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/30/2014 9:10 am	
2	100001	Jane Smith	22612	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/29/2014 9:16 pm	
3	100001	Jane Smith	22611	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/29/2014 9:14 pm	
4	100001	Jane Smith	22609	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/29/2014 9:08 pm	
5	100001	Jane Smith	22009	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/28/2014 11:29 am	
6	100001	Jane Smith	21986	18006 John Doe 01 B		Standard Referral Missing Information - Send Missing Information fax	7/28/2014 10:42 am	
7	100001	Jane Smith	21984	18006 John Doe 01 B		Standard Referral Missing Information - Send Missing Information fax	7/28/2014 10:39 am	
8	100001	Jane Smith	21941	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/27/2014 10:03 pm	
9	100001	Jane Smith	21940	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/27/2014 9:56 pm	
10	100001	Jane Smith	21939	18006 John Doe 01 A		Standard Referral from Prescriber Portal	7/27/2014 9:52 pm	

#	Prescriber #	Prescriber Name	Patient	Status Description	Coverage Determination	Date Created	Ship Date	Withdrawal Date
1	100001	Jane Smith	18006 John Doe	Closed		4/15/2014 9:31 am	4/16/2014	

## 4. Prescriptions submitted by both Express and Standard Service, as well as online, will now be visible in the tracker. To complete the submission, please provide your final signature on the prescription form and fax it back to the ARESTIN® Rx Access Coordinator. A benefit summary will be sent to you via fax within 24 hours of a complete submission.